

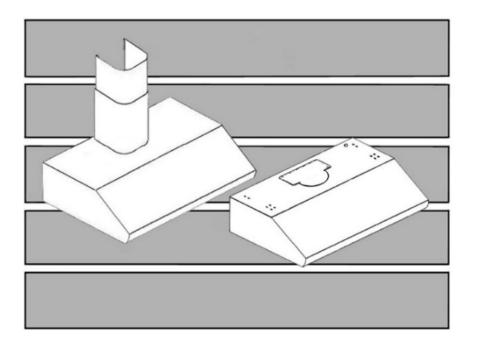
# **Deluxe Series**

# **CH27 SQB-5 Series**

Model No.

Under Cabinet: CH2730SQB-5 (30") CH2736SQB-5 (36") CH2742SQB-5 (42") CH2748SQB-5 (48")

Wall Mount: CH2730SQB-WM-5 (30") CH2736SQB-WM-5 (36") CH2742SQB-WM-5 (42") CH2748SQB-WM-5 (48")



INSTALLATION INSTRUCTIONS AND OPERATION MANUAL

# **IMPORTANT READ THIS FIRST**

### **READ BEFORE INSTALLATION**

- 1. Carefully check all contents of packages.
- 2. Thoroughly inspect the unit for any shipping damages, cosmetic damages or defects.
- 3. Have a certified contractor/electrician test the unit before installation.

### IF THERE IS ANY PROBLEM:

- 1. DO NOT INSTALL THE UNIT AND KEEP ALL ORIGINAL PACKAGING MATERIAL.
- 2. Have your original invoice as proof of purchase and product serial number ready.
- 3. Contact your merchant for product replacement due to shipping damages, cosmetic damages or defects.
- 4. For all other issues, call 1-877-BUY-KOBE (289-5623), or e-mail to info@koberangehoods.com.

# NO RETURN, NO REFUND, NO EXCHANGE IF: 1. PRODUCT HAS BEEN INSTALLED

- **2. KNOCK-OUT HOLES HAVE BEEN PUNCTURED**
- 3. MISSING ORIGINAL PACKAGING MATERIAL AND/OR PARTS

# [ENGLISH]

- READ AND SAVE THESE INSTRUCTIONS -

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#### - READ ALL INSTRUCTIONS CAREFULLY BEFORE STARTING -

ALL WIRING MUST BE DONE BY A PROFESSIONAL AND IN ACCORDANCE WITH NATIONAL AND LOCAL ELECTRICAL CODES



#### **IMPORTANT SAFETY INSTRUCTIONS**

#### - PLEASE READ THIS SECTION CAREFULLY BEFORE INSTALLATION -

# **AWARNING**: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR PERSONAL INJURY, OBSERVE THE FOLLOWING:

- 1) Installation and electrical wiring must be done by qualified professionals and in accordance with all applicable codes and standards, including fire-rated construction.
- 2) When cutting or drilling into wall or ceiling, be careful not to damage electrical wiring or other hidden utilities.
- 3) Ducted fans must be vented to the outside.
  - a) Before servicing or cleaning unit, open the light panel and SWITCH POWER OFF AT SERVICE PANEL.
  - b) Clean all grease laden surfaces frequently. To reduce the risk of fire and to disperse air properly, make sure to vent air outside. DO NOT vent exhaust air into wall spaces, attics, crawl spaces or garages.
    - NOTE This warranty is void without an authorized agent's receipt or if unit is damaged due to misuse, poor installation, improper use, mistreatment, negligence or any other circumstances beyond the control of KOBE RANGE HOODS authorized agents. Any repair carried out without the supervision of KOBE RANGE HOODS authorized agents will automatically void the warranty.
      - KOBE RANGE HOODS will not be held responsible for any damages to personal property or real estate or any bodily injuries whether caused directly or indirectly by the range hood.

#### **AWARNING:** TO REDUCE THE RISK OF PERSONAL INJURY IN THE EVENT OF A RANGE TOP GREASE FIRE:

- 1. Keep all fan, baffle/spacer/filter/oil tunnel/oil container and grease-laden surfaces clean. Grease should not be allowed to accumulate on fan, baffle/spacer/filter/oil tunnel/oil container.
- 2. Always turn hood ON when cooking.
- 3. Use high settings on cooking range ONLY when necessary.
- 4. Do not leave cooking range unattended when cooking.
- 5. Always use cookware and utensils appropriate for the type and amount of food prepared.
- 6. Use this unit only in the manner intended by the manufacturer.
- 7. Before servicing, switch power off at service panel and lock service panel (if possible) to prevent power from switching on accidentally.
- 8. Clean ventilating fan frequently.

#### What to Do In The Event Of a Range Top Grease Fire

- SMOTHER FLAMES with a tight fitting lid, cookie sheet, or metal tray, and then turn off the burner. KEEP FLAMMABLE OR COMBUSTIBLE MATERIAL AWAY FROM FLAMES. If the flames do not go out immediately, EVACUATE THE AREA AND CALL THE FIRE DEPARTMENT or 911.
- NEVER PICK UP A BURNING PAN You May Get Burned.
- DO NOT USE WATER, including wet dishcloths or towels a steam blast will result.
- Use an extinguisher ONLY if:
  - a) You have a Class A, B, C extinguisher and know how to operate it.
  - b) The fire is small and contained in the area where it started.
  - c) The fire department has been called.
  - d) You can fight the fire with your back to an exit.

#### What to Do If You Smell Gas

- Extinguish any open flame.
- Do not try to turn on the lights or any type of appliance.
- Open all doors and windows to disperse the gas. If you still smell gas, call the Gas Company and Fire Department right away.

# ACAUTION

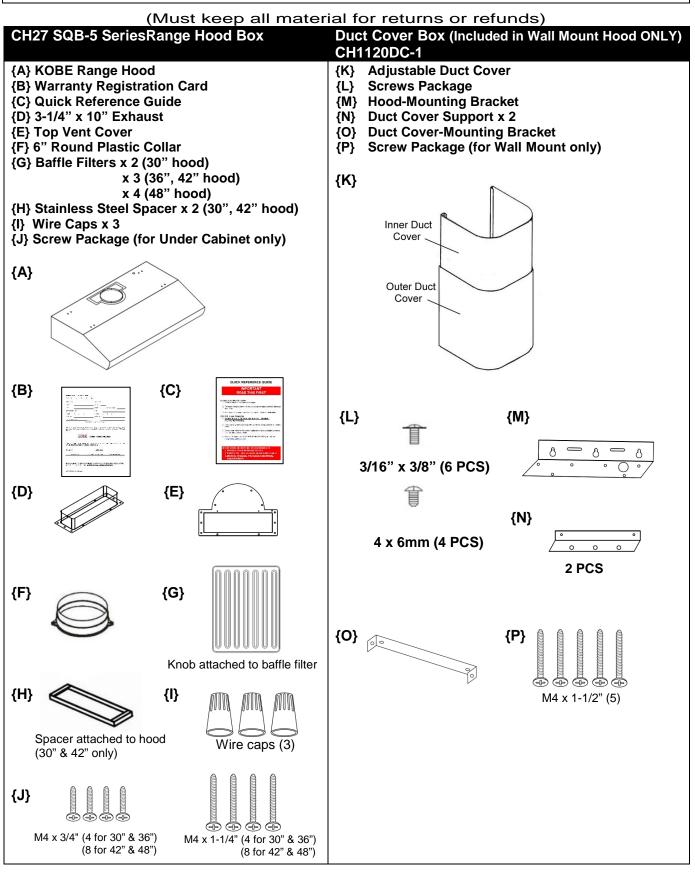
- 1) For general ventilation use only. Do not use to exhaust hazardous or explosive materials and vapors.
- 2) To reduce the risk of fire, use only metal ductwork. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) to prevent back drafting.
- 3) Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and code authorities.
- 4) Activating any switch on may cause ignition or an explosion.
- 5) Due to the size and weight of this hood, installation by 2 persons is recommended.

#### 



ELECTRICAL SHOCK HAZARD – Can result in serious injury or death. Disconnect appliance from electric power before servicing. If equipped, the fluorescent light bulb contains small amounts of mercury, which must be recycled or disposed of according to Local, State, and Federal Codes.

#### COMPONENTS OF PACKAGE



 FOR MORE INFORMATION, PLEASE VISIT OUR WEBSITE <u>www.koberangehoods.com</u> OR CONTACT KOBE RANGE HOODS AT (626) 775-8880.

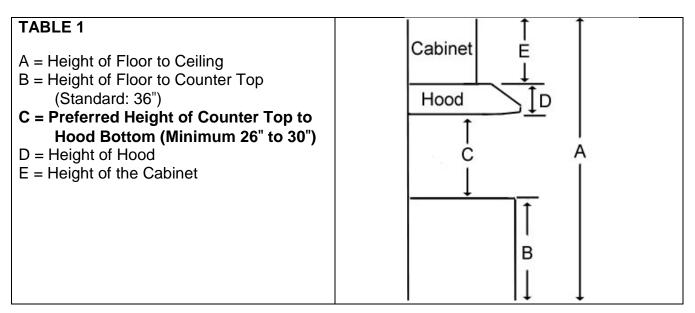
#### INSTALLATION

#### PLEASE READ ENTIRE INSTRUCTIONS BEFORE PROCEEDING

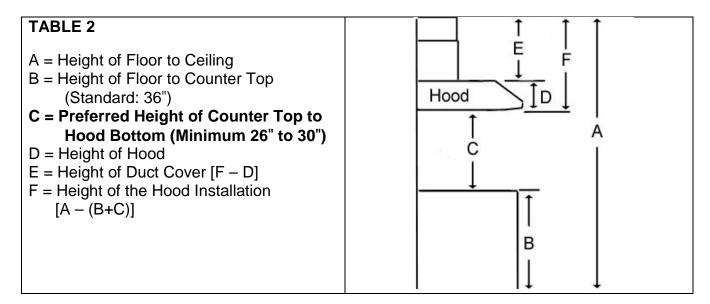
#### **Calculation before Installation**

To calculate installation, please refer to TABLE 1 and TABLE 2. (All calculation in inches.)

#### - FOR UNDER THE CABINET -



- FOR WALL MOUNT (WITH OPTIONAL DUCT COVER) -



# **A**SAFETY WARNING

HOOD MAY HAVE VERY SHARP EDGES; PLEASE WEAR PROTECTIVE GLOVES IF REMOVING ANY PARTS FOR INSTALLING, CLEANING OR SERVICING.

NOTE: BE CAREFUL WHEN USING ELECTRICAL SCREWDRIVER, DAMAGE TO THE HOOD MAY OCCUR.

Installation Contents

| UNDER CABINET | 6 |
|---------------|---|
| WALL MOUNT    | 9 |
|               |   |

#### UNDER CABINET INSTALLATION

#### Preparation before Installation

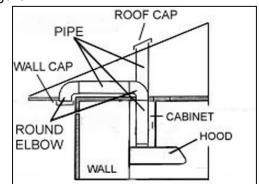
- NOTE: TO AVOID DAMAGE TO YOUR HOOD, PREVENT DEBRIS FROM ENTERING THE VENT OPENING.
- Decide the location of the vening pipe from the hood to the outside. (Figure 1)
- A straight, short vent run will allow the hood to perform more efficiently.
- Try to avoid as many transitions, elbows, and long run as possible. This may reduce the performance of the hood.
- Temporarily wire the hood to test for proper operation before installing. If the hood does not operate, check the circuit breaker or house fuse. If the hood is still not working, disconnect power supply and check the continuity of all wire connections.
- Peel protective film off the hood (if any).
- Use duct tape to seal joints between pipe sections.
- For installing under the cabinet with recessed bottom, attach 4-inch wide wood filter strips (not included) on each side (Figure 2)
- Using reference on Page 17 to measure and create access opening for electrical wires and exhaust under the cabinet.

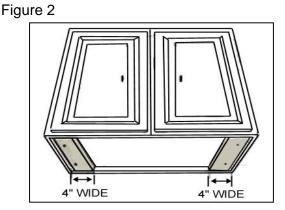
#### Vent option installation

**ACAUTION:** USE HAND TOOLS ONLY. DO NOT OVER TIGHTEN SCREWS. IT MAY CAUSE DAMAGE TO THE HOOD.

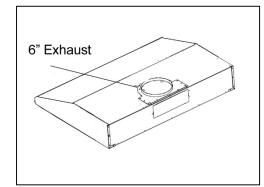
- 1. Choose the require vent option. Some installation screws are already pre-attached to hood.
- 2. For 6" Round vent installation only:
  - The 6" exhaust is already attached. (Figure 3) Align and secure the 6" Round Plastic Collar {F} to two screws on hood.
- 3. For Top 3-1/4" x 10" vent installation only:
  - Remove attached 6" exhaust and discard. (Figure 3) Keep 13 screws to install 3-1/4" x 10" exhaust & ven cover.
  - Align and secure Top Vent Cover {E} and 3-1/4" x 10" Exhaust {D} using 14 screws (13 screws taken from 6" exhaust. (Figure 4)
- 4. For Rear 3-1/4" x 10" vent installation only:
  - Remove attached 6" exhaust and discard.
  - Remove duct knockout from back of the hood and discard. (Figure 5) Unscrew 3-1/4" x 10" Vent Cover from rear exhaust (located inside hood); keep screws to install 3-1/4" x 10" exhaust.



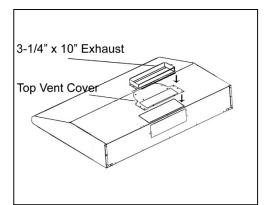












- Align and secure Top Vent Cover {E} and 3-1/4" x 10" Vent Cover (removed from rear exhaust) using 14 screws (13 screws taken from 6" exhaust). (Figure 5)
- Attach the 3-1/4" x 10" Exhaust {D} to rear exhaust (located inside hood) using 10 screws taken from rear vent cover. (Figure 6)

#### Hood Installation

**CAUTION:** If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. And use a protective covering to protect cooktop and/or countertop from damage.

- 5. Remove the bottom casing or baffle filters / stainless steel spaces if necessary; arrange the electrical wires to run through the 1" diameter hole on the top or the rear of the hood.
- 6. Using references on Table 1 and measurements on page 17, center the hood in place beneath the cabinet and flush with the front of the cabinet.
- 7. Draw electrical wires through cabinet access opening.
- 8. Use electrical drill to remove the knockout holes on top of the range hood.
- 9. Place screws (provided) into the exact center of each knockout hole. Make sure all screws are in place before tightening screws.

# CAUTION: MAKE SURE THE HOOD IS SECURE BEFORE RELEASING.

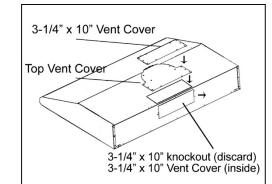
#### Wiring to Power Supply

CAUTION: If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. RISK OF ELECTRICAL SHOCK.

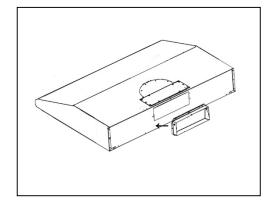
THIS RANGE HOOD MUST BE PROPERLY GROUNDED. MAKE SURE THIS IS DONE BY QUALIFIED ELECTRICIAL IN ACCORDANCE WITH ALL APPLICABLE NATIONAL AND LOCAL ELECTRICAL CODES. BEFORE CONNECTING WIRES, SWITCH POWER OFF AT SERVICE PANEL AND LOCK SERVICE PANEL TO PREVENT POWER FROM BEING SWITCHED ON ACCIDENTALLY.

- If hood is operating normally, connect three wires (black, white and green) to house wires and cap with wire connectors.
- Store wires in the wiring box.









#### **Ductwork Installation**

10. Use steel pipe to connect the exhaust on the hood to the ductwork. Use duct tape to make all joints secure and air tight.

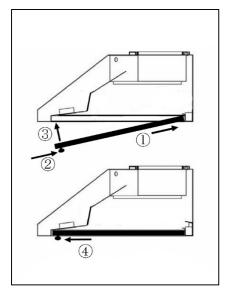
#### Install Accessories

11. Place baffle filters & spacers underneath the hood. (Figure 7)

#### **Final Assembly**

- 12. Turn power ON in control panel. Check all lights and fan operation.
- 13. Make sure to leave this manual for the homeowner.





#### WALL MOUNT INSTALLATION

\*\*\*This installation required to have Duct Cover Model No. CH1120DC-1.

#### Preparation before Installation

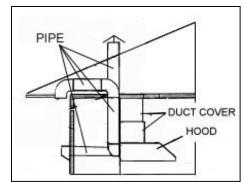
- NOTE: TO AVOID DAMAGE TO YOUR HOOD, PREVENT DEBRIS FROM ENTERING THE VENT OPENING.
- Decide the location of the venting pipe from the hood to the outside. Refer to Figure 8.
- A straight, short venting run will allow the hood to perform more efficiently.
- Try to avoid as many transitions, elbows, and long run as possible. This may reduce the performance of the hood.
- Temporarily wire the hood to test for proper operation before installing. If the hood does not operate, check the circuit breaker or house fuse. If the hood is still not working, disconnect power supply and check the continuity of all wire connections.
- Peel protective film off the hood (if any).
- Use duct tape to seal the joints between pipe sections.
- If necessary, prepare back wall frame with cross framing lumber for secure installation. Using references on Table 2 and meansurements on page 17-18, decide the level of the lumber. Refer to Figure 9.

#### Vent option installation

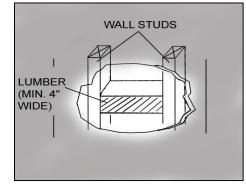
A CAUTION: USE HAND TOOLS ONLY. DO NOT OVER TIGHTEN SCREWS. IT MAY CAUSE DAMAGE TO THE HOOD.

- Choose the require vent option. Some installation screws are already pre-attached to hood. Refer to Figure 14. Please use Screws Package {L} with pre-attached screws for wall mount installation.
- 2. For 6" Round vent installation only:
  - The 6" exhaust is already attached. (Figure 10) Align and secure the 6" Round Plastic collar {F} to two screws on hood. Follow instructions in Step 5 to attach Hood Mounting Bracket {M} and two Duct Cover Support {N} (Figure 14)
- 3. For Top 3-1/4" x 10" vent installation only:
  - Remove attached 6" exhaust and discard. (Figure 10) Keep 13 screws to install 3-1/4" x 10" exhaust & vent cover.
  - Align Top Vent Cover {E} and 3-1/4" x 10" Exhaust {D}. (Figure 11) Skip to Step 5 to attach Hood Mounting Bracket {M} and two Duct Cover Support {N} using 14 screws (13 screws taken from 6" exhaust. (Figure 14)

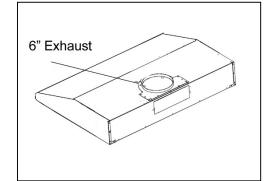
Figure 8



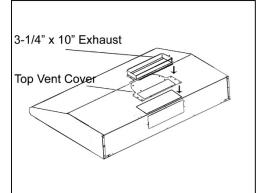












- 4. For Rear 3-1/4" x 10" vent installation only:
  - Remove attached 6" exhaust and discard. (Figure 10) Keep 13 screws to install vent covers.
  - Remove duct knockout from back of the hood and discard. (Figure 12) Unscrew 3-1/4" x 10" Vent Cover from rear exhaust (located inside hood); keep screws to install 3-1/4" x 10" Exhaust.
  - Align Top Vent Cover {E} and 3-1/4" x 10" Vent Cover (removed from rear exhaust) using 14 screws (13 screws taken from 6" exhaust). (Figure 12) Follow instructions in Step 5 to attach Hood Mounting Bracket {M} and two Duct Cover Support {N} using 14 screws (13 screws taken from 6" exhaust). (Figure 14)
  - Attach the 3-1/4" x 10" Exhaust {D} to rear exhaust (located inside hood) using 10 screws taken from rear vent cover. (Figure 13)

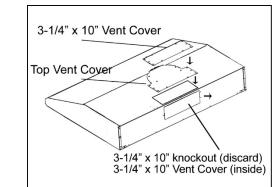
#### Hood Installation

A CAUTION: If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. And use a protective covering to protect cooktop and/or countertop from damage.

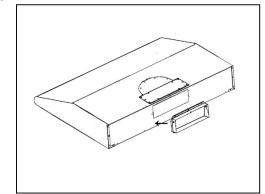
- Secure Hood-Mounting Bracket {M} and two Duct Cover Support {N} on top of the hood with eight pre-attached screws. Use four 3/16" x 3/8" screws {L} for Hood-Mounting Bracket {M}. (Figure 14)
- Using references on Table 2 and measurements on page 17-18, mark the leveling point of the hood. Position two moutning screws (provided) on the wall, leaving 1/8" away from the wall as shown in Figure 15.
- Align Hood-Mounting Bracket {M} to the two screws on the wall and hook hood into place. Tighten screws to secure hood to the wall.

# A CAUTION: MAKE SURE HOOD IS SECURE BEFORE RELEASING.





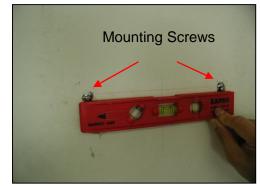












#### Wiring to Power Supply

CAUTION: If moving the cooking range is necessary to install the hood, turn off the power in an electric range at the main electrical box. SHUT OFF THE GAS BEFORE MOVING A GAS RANGE. RISK OF ELECTRICAL SHOCK.

THIS RANGE HOOD MUST BE PROPERLY GROUNDED. MAKE SURE THIS IS DONE BY QUALIFIED ELECTRICIAL IN ACCORDANCE WITH ALL APPLICABLE NATIONAL AND LOCAL ELECTRICAL CODES. BEFORE CONNECTING WIRES, SWITCH POWER OFF AT SERVICE PANEL AND LOCK SERVICE PANEL TO PREVENT POWER FROM BEING SWITCHED ON ACCIDENTALLY.

- 8. If hood is operating normally, connect three wires (black, white and green) to house wires and cap with wire connectors.
- 9. Store wires in the wiring box.

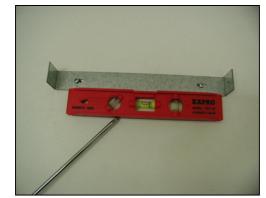
#### **Ductwork Installation**

10. Use steel pipe to connect the exhaust on the hood to the ductwork. Use duct tape to make all joints secure and air tight.

#### **Duct Cover Installation**

- 11. Mark the position of the Duct Cover-Mounting Bracket {O}. Use reference E from Table 2 and measurements on page 17-18. Attach and secure Duct Cover-Mounting Bracket {O} with two screws (provided). (Figure 16) NOTE: Inner duct cover will cover the duct cover-mounting bracket.
- 12. Position the entire duct cover up onto the hood.
- 13. Secure the innder duct ccover with two (3/16" x 3/8") screws {L} to the duct cover-mounting bracket. Shown in Figure 17.
- 14. Fasten outer duct cover to Duct Cover Support {N} with four (4 x 6 mm) screws {L}.









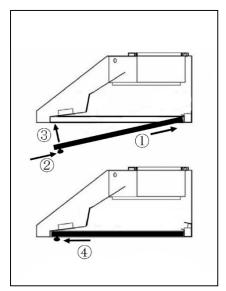
#### Install Accessories

15. Place baffle filters & spacers underneath the hood. (Figure 18)

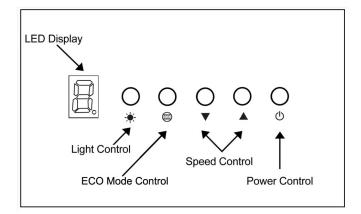
#### **Final Assembly**

- 16. Turn power ON in control panel. Check all lights and fan operation.17. Make sure to leave this manual for the
- homeowner.





#### **OPERATING INSTRUCTIONS**

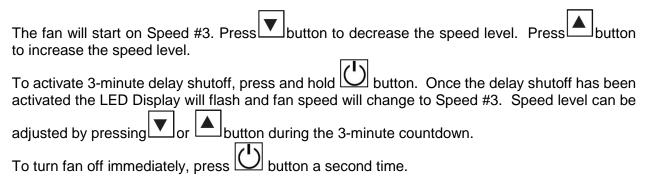


Note: For best results, turn fan on prior to any preparation or cooking and keep fans running while cooking. Adjust speed as needed.

#### Power Control

Press Power Control to turn On/Off the range hood.

#### Speed Control



#### Light Control

Press button to turn LED lights ON. Each press of button will cycle the light intensity through Bright, Medium Bright, Dim, and OFF.

Lights are controlled independently from Power Control and delay shutoff. Turning the power off will not turn lights off.

#### ECO Mode Control

ECO Mode is set to turn fan on QuietMode<sup>™</sup> setting for 10 minutes every hour to remove excess moisture, microscopic particles and odors for better kitchen air quality.

ECO Mode is independent from the Power Control and delay shutoff.

ECO Mode can be activated while fan is running or off. Press and hold button until bitton until

activated, the **E** icon will appear in the LED Display. The **E** icon will flash while ECO Mode

is operating on QuietMode<sup>™</sup>. To deactivate, press and hold <sup>©</sup> control button until **E** icon no longer appears in the LED Display.

NOTE: Pressing button while ECO Mode is active will activate the regular fan function and the speed will be displayed in LED Display.

Note: Must open door or windows to create sufficient make-up air when ECO Mode has been activated.

#### MAINTENANCE

For optimal performance, clean the range hood surface and baffles regularly.

#### To Clean Hood Surface

#### CAUTION: NEVER USE ABRASIVE CLEANERS, PADS, OR CLOTHS.

\*\*\* Regular care will help preserve its fine appearance.

- 1. Use only mild soap or detergent solutions. Dry surfaces using soft cloth.
- If hood looks splotchy (stainless steel hood), use a stainless steel cleaner to clean the surface of the hood. Avoid getting cleaning solution onto or into the control panel. Follow directions of the stainless steel cleaner. Caution: Do not leave on too long as this may cause damage to hood finish. Use soft towel to wipe off the cleaning solution, gently rub off any stubborn spots. Use dry soft towel to dry the hood.
- 3. DO NOT allow deposits to accumulate or remain on the hood.
- 4. DO NOT use ordinary steel wool or steel brushes. Small bits of steel may adhere to the surface and cause rusting.
- 5. DO NOT allow salt solutions, disinfectants, bleaches, or cleaning compounds to remain in contact with stainless steel for extended periods. Many of these compounds contain chemicals, which may be harmful. Rinse with water after exposure and wipe dry with a clean lint free cloth.

#### For Baffle Filter models only: to Clean Baffle Filter/Spacers

#### CAUTION: DRAIN OIL FROM BAFFLE FILTERS, SPACERS & OIL TUNNEL (IF ANY) REGULARLY TO PREVENT OVERFLOW.

- 1. Remove all the baffle filters, spacers and oil tunnel (if any).
- 2. Using a sponge, wash with warm soapy water. Dry completely before returning into place. CAUTION: SHARP EDGES

(Note: Baffle Filters are top rack dishwasher safe.)

### SPECIFICATIONS

| MODEL / SIZE                              | For Under Cabinet Application<br>CH2730SQB-5 (30")<br>CH2736SQB-5 (36")<br>CH2742SQB-5 (42")<br>CH2748SQB-5 (48")  | CH2730SQB<br>CH2736SQB<br>CH2742SQB                         | ·WM-5 (30")<br>·WM-5 (36")<br>·WM-5 (42")    | <u>n</u>   |
|---|--|---|--|--|
| COLOR                                     | 18-Gauge Commercial Grade  | Stainless Steel   |  |  |
| CONSUMPTION / AMPERE                      | 232W / 2.21A (30" , 36")<br>235W / 2.23A (42" , 48")   |   |  |  |
| NUMBER OF BLOWER                          | 2  |   |  |  |
| DESIGN                                    | Seamless / Satin Finish  |   |  |  |
| BLOWER TYPE                               | Twin Vertical Turbine Impeller   | r   |  |  |
| EXHAUST                                   | Top:<br>6" Round<br>3-1/4" x 10" Rectangular<br>Rear:<br>3-1/4" x 10" Rectangular  |   |  |  |
| CONTROLS                                  | Electronic Control (5 Buttons) with LED Display<br>3-Minute Delay Shutoff<br>ECO Mode  |   |  |  |
| ECO MODE                                  | ECO Mode runs the range hood on the QuietMode <sup>™</sup> setting for 10 minutes every hour to remove excess moisture, microscopic particles and odors to promote a cleaner kitchen environment.          |   |  |  |
| LIGHTS                                    | 3-Level Lighting<br>3-watt LED light x 2 (30" , 36")<br>3-watt LED light x 3 (42" , 48")   |   |  |  |
| HOOD DIMENSION<br>(W x D x H)             | CH2730SQB-5 and CH2730S<br>CH2736SQB-5 and CH2736S<br>CH2742SQB-5 and CH2742S<br>CH2748SQB-5 and CH2748S   | SQB-WM-5<br>SQB-WM-5  | 35-3/4" x<br>41-3/4" x                       | x 22" x 7"<br>x 22" x 7"<br>x 22" x 7"<br>x 22" x 7"<br>x 22" x 7" |
| OPTIONAL ACCESSORIES<br>(W x D x H)       | <ol> <li>Two-Piece Adjustable Du<br/>Hood)<br/>CH1120DC-1: 11-13/16</li> <li>30" Stainless Steel Back<br/>SSP30: 30" x 1/10" x 32</li> <li>36" Stainless Steel Back<br/>SSP36: 36" x 1/10" x 32</li> </ol> | " x 10-7/16" x (min 2<br><b>Panel</b><br>2"<br><b>Panel</b> |  |  |
| HOOD WEIGHT (lbs)                         | CH2730SQB-5 (30")<br>CH2736SQB-5 (36")<br>CH2742SQB-5 (42")<br>CH2748SQB-5 (48")   | <u>Net</u><br>40.5<br>44.0<br>50.5<br>55.0                  | <u>Gross</u><br>46.0<br>50.5<br>61.5<br>75.0 |  |
| SPEED<br>Air Capacity (cfm)<br>Sone* (dB) | QuietMode™ 1<br>280 340<br>1.0 (40) 1.4 (45)   | 2 3<br>400 470<br>2.8 (55) 3.5 (58)                         | 4<br>555<br>4.0 (61)                         | 5<br>640<br>4.5 (62)   |

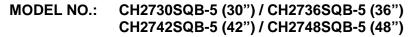
\*One sone is equivalent to the sound of a refrigerator at 40 decibels. \*\*Specifications subject to change without notice.

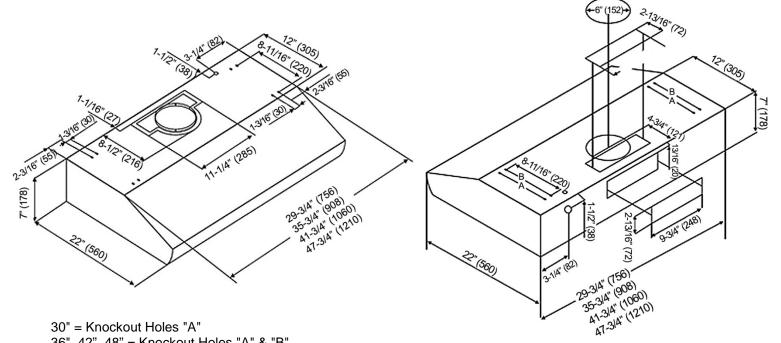
#### **MEASUREMENTS & DIAGRAMS**

\*\*\*All inch measurements are converted from millimeters. Inch measurements are estimated.

\*\*\*All measurements in () are millimeters.

#### -FOR UNDER THE CABINET-

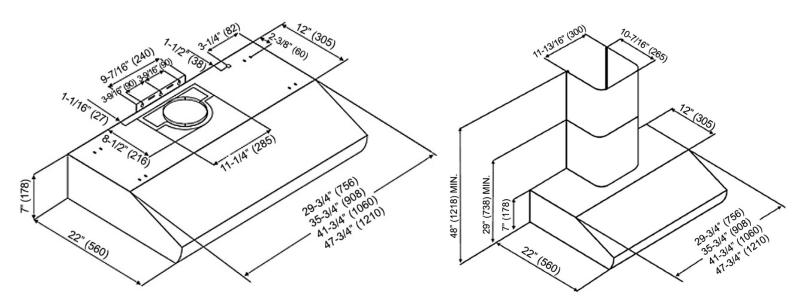




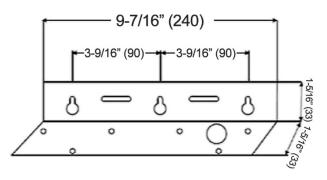
30" = Knockout Holes "A" 36", 42", 48" = Knockout Holes "A" & "B"

#### - FOR WALL MOUNT (DUCT COVER IS INCLUDED) -

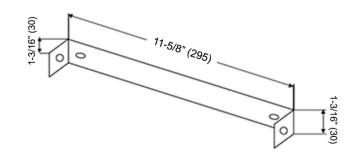
CH2730SQB-WM-5 (30") / CH2736SQB-WM-5 (36") MODEL NO.: CH2742SQB-WM-5 (42") / CH2748SQB-WM-5 (48")



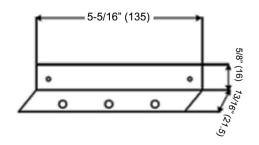
\*\*\*Hood-Mounting Bracket



\*\*\*Duct Cover-Mounting Bracket



#### \*\*\*Duct Cover Support



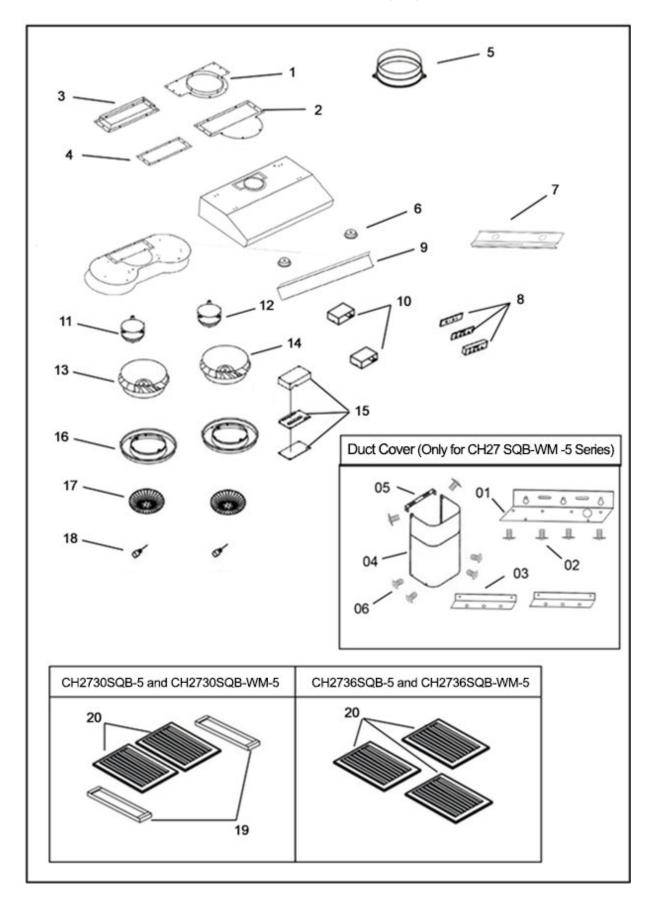
#### PARTS LIST

#### MODEL NO.: CH2730SQB-5 and CH2730SQB-WM-5 (30") CH2736SQB-5 and CH2736SQB-WM-5 (36")

| NO. | DESCRIPTION                                       | MODEL /SIZE | PART NO.             |
|-----|---|-------------|----------------------|
| 1   | 6" Exhaust Plate                                  |             | L1-0241-0001A        |
| 2   | Vent Cover (Top)                                  |             | L1-0241-0001B        |
| 3   | 2-3/4" x9-3/4" Exhaust Plate                      |             | L1-0241-0002BH       |
| 4   | 3-3/4" x11-1/4" Vent Cover                        |             | L1-0241-0002A        |
| 5   | 6" Round Plastic Exhaust                          |             | L1-0505-0003         |
| 6   | LED Light (3W)                                    |             | L1-0403-0301         |
| 7   | LED Light Support                                 | CH2730SQB-5 | B101-02730-06        |
|     |   | CH2736SQB-5 | B101-02736-06        |
| 8   | Control Unit                                      |             | L1-0404-6001-A       |
| 9   | Capacitor Support                                 |             | L1-0201-1630         |
| 10  | Capacitor x 2PCS                                  |             | L1-0401-0120-6       |
| 11  | Motor (B)   |             | X5-L1-0301-0120-102B |
| 12  | Motor (A)   |             | X5-L1-0301-0120-102A |
| 13  | Turbine Impeller (B)                              |             | L1-0251-0747-B       |
| 14  | Turbine Impeller (A)                              |             | L1-0251-0747-A       |
| 15  | Processor Board                                   |             | L1-0404-6001-B       |
| 16  | Plastic Oil Tunnel                                |             | L1-0502-0102         |
| 17  | Safety Screen                                     |             | L1-0602-0101         |
| 18  | Safety Screen Screws                              |             | L1-0705-0001         |
| 19  | Stainless Steel Spacer{2-13/16"(71)x14-3/4"(375)} | CH2730SQB-5 | B101-2230-15         |
| 20  | Baffle Filter                                     |             | L1-0214-0122         |

#### Duct Cover (Included in CH27 SQB-WM-5 Series Only)

| NO. | DESCRIPTION                  | MODEL /SIZE | PART NO.     |
|-----|------------------------------|-------------|--------------|
| 01  | Hood Mounting Bracket        |             | L1-0221-1630 |
| 02  | Screws (3/16"x3/8")          |             | L1-0707-0002 |
| 03  | Duct Cover Support           |             | L1-0208-1630 |
| 04  | Duct Cover                   | CH1120DC-1  | 12-16300-61  |
| 05  | Duct Cover- Mounting Bracket |             | L1-0203-0390 |
| 06  | Screws (TS 4 x 6mm)          |             | L1-0708-0002 |



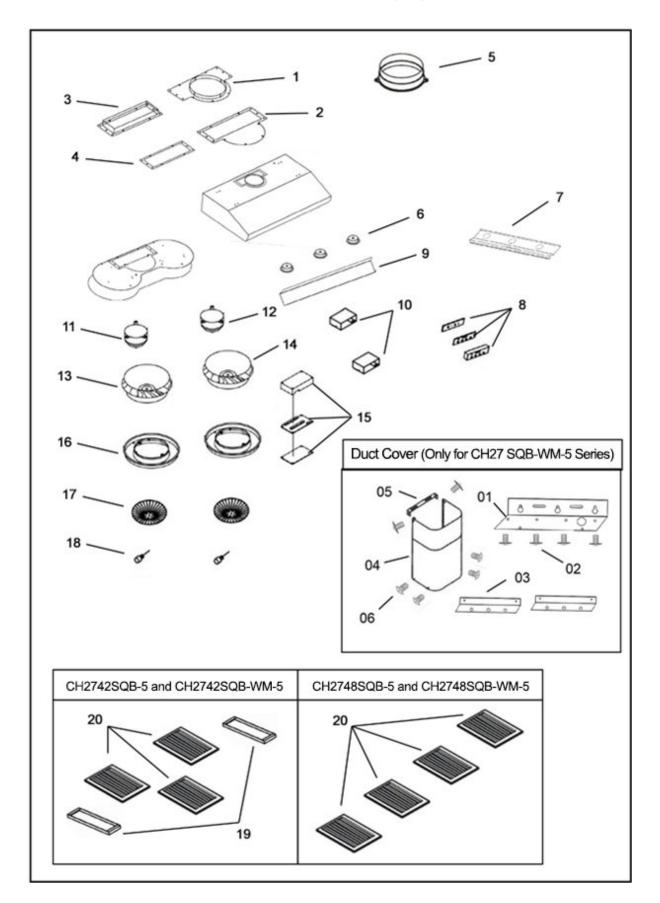
MODEL NO.: CH2730SQB-5 and CH2730SQB-WM-5 (30") CH2736SQB-5 and CH2736SQB-WM-5 (36")

#### MODEL NO.: CH2742SQB-5 and CH2742SQB-WM-5 (42") CH2748SQB-5 and CH2748SQB-WM-5 (48")

| NO. | DESCRIPTION                                       | MODEL /SIZE | PART NO.            |
|-----|---|-------------|---------------------|
| 1   | 6" Exhaust Plate                                  |             | L1-0241-0001A       |
| 2   | Vent Cover (Top)                                  |             | L1-0241-0001B       |
| 3   | 2-3/4" x9-3/4" Exhaust Plate                      |             | L1-0241-0002BH      |
| 4   | 3-3/4" x11-1/4" Vent Cover                        |             | L1-0241-0002A       |
| 5   | 6" Round Plastic Exhaust                          |             | L1-0505-0003        |
| 6   | LED Light (3W)                                    |             | L1-0403-0301        |
| 7   |   | CH2742SQB-5 | B101-02742-06       |
|     | LED Light Support                                 | CH2748SQB-5 | B101-02748-06       |
| 8   | Control Unit                                      |             | L1-0404-6001-A      |
| 9   | Capacitor Support                                 |             | L1-0201-1630        |
| 10  | Capacitor x 2PCS                                  |             | L1-0401-0120-6      |
| 11  | Motor (B)   |             | X-L1-0301-0120-102B |
| 12  | Motor (A)   |             | X-L1-0301-0120-102A |
| 13  | Turbine Impeller (B)                              |             | L1-0251-0747-B      |
| 14  | Turbine Impeller (A)                              |             | L1-0251-0747-A      |
| 15  | Processor Board                                   |             | L1-0404-6001-B      |
| 16  | Plastic Oil Tunnel                                |             | L1-0502-0102        |
| 17  | Safety Screen                                     |             | L1-0602-0101        |
| 18  | Safety Screen Screws                              |             | L1-0705-0001        |
| 19  | Stainless Steel Spacer {3-3/16"(80)x14-3/4"(375)} | CH2742SQB-1 | B101-2742-15        |
| 20  | Baffle Filter                                     |             | L1-0214-0122        |

#### Duct Cover (Included in CH27 SQB-WM-5 Series Only)

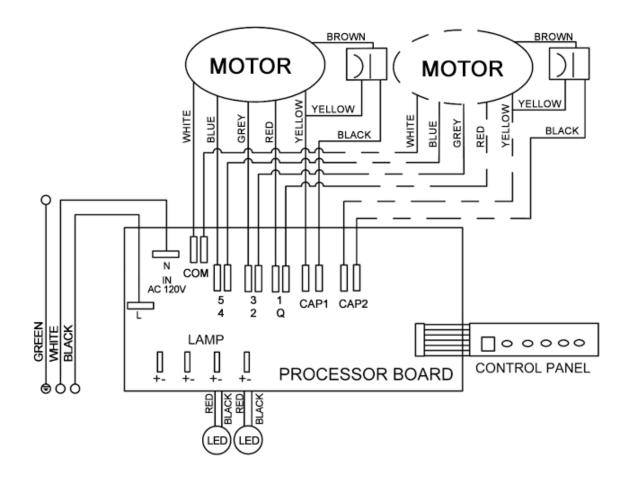
| NO. | DESCRIPTION                  | MODEL /SIZE | PART NO.     |
|-----|------------------------------|-------------|--------------|
| 01  | Hood Mounting Bracket        |             | L1-0221-1630 |
| 02  | Screws (3/16"x3/8")          |             | L1-0707-0002 |
| 03  | Duct Cover Support           |             | L1-0208-1630 |
| 04  | Duct Cover                   | CH1120DC-1  | 12-16300-61  |
| 05  | Duct Cover- Mounting Bracket |             | L1-0203-0390 |
| 06  | Screws (TS 4 x 6mm)          |             | L1-0708-0002 |

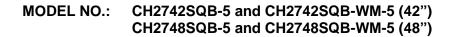


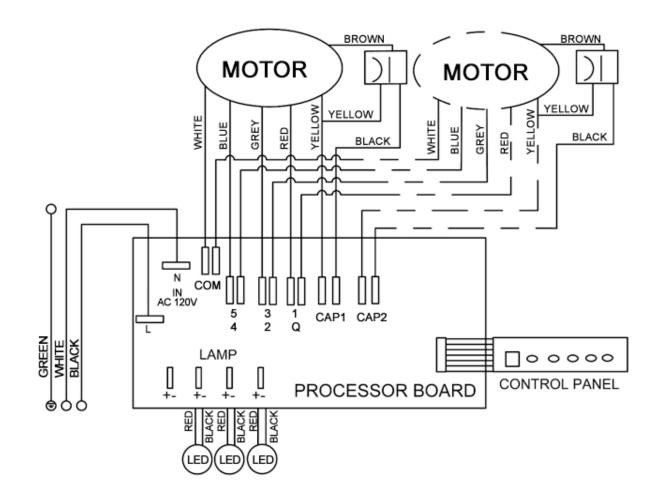
MODEL NO.: CH2742SQB-5 and CH2742SQB-WM-5 (42") CH2748SQB-5 and CH2748SQB-WM-5 (48")

#### **CIRCUIT DIAGRAM**

MODEL NO.: CH2730SQB-5 and CH2730SQB-WM-5 (30") CH2736SQB-5 and CH2736SQB-WM-5 (36")







# **TROUBLE SHOOTING**

| Issue                      | Possible Cause                                      | Solution  |
|----------------------------|---|---|
| After                      | The power is not on.                                | Make sure the circuit breaker and the unit's            |
| Installation,              |   | power is ON. Use a voltage meter to check               |
| both motors                |   | the power supply.                                       |
| and lights are             | The wire connection is not secure.                  | Check and tighten wire connection.                      |
| not working.               | The control panel and processor                     | Check wire continuity from control panel to             |
|                            | board wiring are disconnected.                      | processor board.  |
|                            | The control panel and processor                     | Replace the control panel or processor                  |
|                            | board is defective.                                 | board.  |
| Lights are                 | The motor(s) is defective.                          | Replace the motor.                                      |
| working, but               | The capacitor(s) is defective.                      | Replace capacitor(s).                                   |
| motor(s) is                | The control panel or processor                      | Replace the control panel or processing                 |
| not.                       | board is defective.                                 | board.  |
| The range                  | The blower system is not secure.                    | Tighten the turbine impeller/squirrel cage              |
| hood is                    | ,<br>,  | and air chamber.  |
| vibrating.                 | The turbine impeller/squirrel cage is not balanced. | Replace the turbine impeller/squirrel cage.             |
|                            | Hood is not secured in place.                       | Check the installation of hood, tighten the             |
|                            |   | mounting bracket.                                       |
| The motor is working, but  | LED light fixture(s) is defective.                  | Replace LED light fixture(s)                            |
| the lights are             | The light wiring(s) is loose.                       | Check wire continuity from processor board              |
| not working.               |   | to light transformer to LED light fixture(s).           |
|                            | The control panel or processor board is defective.  | Replace the control panel or processing board.          |
| The range                  | The range hood is installed outside                 | Adjust the clearance between the range                  |
| hood is not                | of the manufacture recommended                      | hoods and cook top to 26" to 30". For Island            |
| venting out                | clearance.  | range hood, the clearance between the                   |
| correctly.                 |   | range hoods and cook top is 30" to 36".                 |
|                            | There is no make-up air inside the                  | Open the window to enhance the                          |
|                            | house.  | performance of the range hood by creating               |
|                            |   | a sufficient make-up air.                               |
|                            | Obstacle blocking the pipe work.                    | Remove all obstacles from the duct work.                |
|                            | The pipe size is smaller than the                   | Change the ducting according to the                     |
|                            | suggested pipe size.                                | manufacture suggestion.                                 |
| Cold air is<br>coming into | The pipe connection is not properly sealed.         | Check the pipe installation.                            |
| the home.                  | The damper is not properly                          | Check the damper installation.                          |
|                            | installed or is missing from the installation.      |   |
|                            | The damper is not installed.                        | Installing the damper will help eliminate air backflow. |

#### WARRANTY

# WARRANTY CERTIFICATE

In order to obtain warranty service, you must provide proof of original purchase from a KOBE authorized Dealer. Please keep a copy of your original invoice as proof of purchase.

#### ONE-YEAR LIMITED LABOR WARRANTY ON KOBE DELUXE SERIES:

For one year from the date of your original invoice from a KOBE authorized dealer, we will repair any parts or components free of charge that failed due to manufacturing defects. KOBE reserves the right to replace, rather than repair the product free of charge at our sole discretion.

It is your sole responsibility to ensure the product is readily accessible for the service technician to perform repairs. The service technician will not, under any circumstance, remove, alter or modify any fixture built around and/or connected to the product to gain access to perform repairs.

#### TWO-YEAR LIMITED PARTS WARRANTY ON KOBE DELUXE SERIES:

For two years from the date of your original invoice from a KOBE authorized dealer, we will provide nonconsumable replacement parts or components free of charge that failed due to manufacturing defects. Consumable parts such as lights bulbs, filters, fuses, and oil cups are not covered by this warranty.

#### WHAT IS COVERED:

This warranty is valid in the United States and Canada. It is non-transferable and applies only to the original purchaser and does not extend to subsequent owner of this product. In Hawaii, Alaska and Canada, this warranty is limited. There may be additional shipping charges for parts and service technician travel costs in remote areas or locations 30 miles outside of KOBE authorized service area.

#### WHAT IS NOT COVERED:

- 1. Normal wear and tear, regular service and maintenance required for the product.
- 2. Consumable parts such as light bulbs, filters, fuses, and oil cups.
- 3. Chips, scratches or dents due to abuse or misuse of the product, use of corrosive and abrasive cleaning products.
- 4. Damages caused by accident, fire, flood and other Acts of God.
- 5. Services in remote areas or locations 30 miles outside of KOBE authorized service area.
- 6. Labor cost incurred in connection with the removal of range hood, and reinstallation of replacement range hood, nor does it cover any other contingent expenses.
- 7. Scratches inside the hood, back of the baffle filter, and inside the duct cover.

#### THIS WARRANTY WILL BE VOIDED WHEN:

- 1. Improper installation and failure to follow installation instructions.
- 2. Any repair, alteration, modification not authorized by KOBE.
- 3. Duct alteration, modification and connection.
- 4. Incorrect electric current, voltage or wiring.
- 5. Improper usage of the product such as commercially, outdoor or other usage other than its intended purpose which is residential indoor usage only.

- 6. Product is purchased from an unauthorized KOBE dealer.
- 7. Product is damaged due to negligence, misuse, abuse, accident.

If we determine that the warranty exclusions listed above applies or if you fail to provide all necessary documentation for warranty service, you will be responsible for all expenses associated with the requested service, including parts, labor, shipping, travelling, and any other expense related to the service request.

# TO REQUEST WARRANTY SERVICE, PLEASE CONTACT KOBE RANGE HOODS SERVICE CENTER:

From the 48 contiguous states: Toll Free: 1-877-BUY-KOBE (289-5623) E-Mail: <u>customer.service@koberangehoods.com</u>

From Alaska, Hawaii, and Canada: TEL: 1-626-775-8880 E-Mail: <u>customer.service@koberangehoods.com</u>

### WARRANTY INFORMATION FORM

| Fill in the blanks and kee<br>safe place for future serv  | ep this paper with the <b>original invoice</b> in a vice purpose. |  |
|---|---|--|
| 1. Date of purchase   | :   |  |
| 2. Model No.  | :   |  |
| 3. Serial No.   | :   |  |
| For warranty service or spare parts purchase contact:<br>KOBE Service Center<br>Toll Free: 1-877-BUY-KOBE (289-5623)<br>Email: <u>customer.service@koberangehoods.com</u> |   |  |
| <b>For service in Canada</b><br>Tel: 1-626-775-8880<br>Email: <u>customer.service</u>   | and to report a problem, please contact:<br>@koberangehoods.com   |  |
| Your notes:   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |



www.koberangehoods.com

This KOBE hood is made for use in the USA and CANADA only. We do not recommend using this hood overseas as the power supply may not be compatible and may violate the electrical code of that country. Using a KOBE hood overseas is at your own risk and will void your warranty.

Cette hotte KOBE est fabriquée pour usage aux États-Unis et au Canada seulement. Il n'est pas recommandé d'utiliser cette hotte à l'étranger puisque l'alimentation électrique pourrait ne pas être compatible et enfreindre le code de l'électricité de ce pays. L'usage de la hotte KOBE à l'étranger est à votre propre risque et la garantie sera annulée.

Esta campana de extracción KOBE ha sido fabricada para ser utilizada únicamente en EE.UU. y CANADÁ. No recomendamos la utilización de esta campana en el extranjero debido a que la fuente de energía podría no ser compatible y podría violar el código eléctrico de dicho país. Utilizar una campana KOBE en el extranjero será a su propio riesgo y anulará la garantía.

VER.170301

Information subject to change without notice.